

"Individual participants can also register for the programme at their own cost"

Program Co-Ordinators : Mr. Shiv Kumar Gupta & Shijoy Joseph Mail id : <u>head-pdcwz@iibf.org.in</u> ; <u>je.pdcwz1@iibf.org.in</u>

Indian Institute of Banking & Finance <u>Professional Development Centre, Western Zone</u> <u>192, Maker Tower, F Wing, 19<sup>th</sup> Floor, Cuffe Parade Mumbai – 400005.</u>

Website : www.iibf.org.in

### BRIEF BACKGROUND

Established on 30<sup>th</sup> April 1928, IIBF which is an "Institute of the Bankers, for the Bankers and by the Bankers" has during its 95 years of service been actively involved in examination, training & academics and has emerged as a premier institute in banking and finance education. Considering the emerging requirements of the bankers in the ever-changing dynamic environment, IIBF has been providing quality training to bankers in select areas. IIBF has world class training facilities at its Leadership Center at Mumbai. It also has four Professional Development Centers (PDCs) at Delhi, Chennai, Kolkata and Mumbai.

### **ABOUT THE PROGRAMME**

Operational risk is defined in the capital framework as the risk of loss resulting from inadequate or failed internal processes, people and systems or from external events. Operational risk is inherent in all banking products, activities, processes and systems, and the effective management of operational risk is a fundamental element of a bank's risk management programme.

Operational risk is pervasive, complex, and dynamic. Unlike market and credit risk, which tend to be in specific areas of business, operational risk is inherent in all business processes. Operational risk may manifest in a variety of ways in the banking Operations.

Negligence in managing operational risk can impact the internal business processes, growth and customer service. Banks with a strong culture of risk management and ethical business practices are less likely to experience damaging operational risk events and are better placed to effectively deal with such events, if they occur.

#### **OBJECTIVES**

- The programme aims at developing understanding among participants about :
- Various components of Operational Risk management.
- Analyzing Operational risk environment in an organization
- Role of Information and Communication technology in operational risk management framework
- Disruption Scenarios and BCP

## **CONTENT OVERVIEW**

- Basel Committee Recommendations on Operational Risk framework
- Business Line Identification
- Operational Risk Assessment tools
- Modeling and budgeting of expected future losses due to operational risk
- Internal and External Frauds- Preventive aspects
- Cyber Risk Management
- MIS for operational risk
- Contingency Strategies-BCP and Disaster Recovery
- Monitoring & Control of Operational Risk
- Role of internal Audit in Operational Risk Management

## **METHODOLOGY**

- Virtual (Online) interactive lectures, Case Studies, presentations and sharing of experiences on ZOOM.
- Live sessions by Faculty shall be conducted and participants can view the sessions from home or office using Laptop/Desktop/iPad/Smart Phones.
- Login details for accessing the sessions shall be shared on registered mail ids of participants 24/48 hours before the program.

### TARGET GROUP

Branch Managers/ Officers in the middle management and senior level executives working in the branches and controlling offices of Banks /FIs. The Programme will also be very useful for the Officials in Audit and Inspection Departments and Faculty Members of Staff Training Colleges/Centres too.

- > Open to both Members & Non Members of IIBF
- > Individuals may also register for this program at their own cost.
- > Banks may send their nominations in bulk.

### **DURATION**

3 Days - From 24th to 26th April 2024

Timings: 10.00 A.M. to 5.00 P.M. (First day kindly login by 09.45 am)

### **FEES**

Rs. 6000/- (Six Thousand only) plus GST @18% aggregating to Rs.7080/- per participant (In case of TDS deduction, please send us TDS certificate).

Programme fees may be remitted to the credit of Institute's account as given below:

Programme fees may be remitted to the credit of Institute's account as given below:		
Beneficiary Name	: Indian Institute of Banking and Finance	
Name of the Bank branch	: State Bank of India, VidyaVihar (West), Mumbai.	
SB Account No	: 36919200263	
IFSC Code	: SBIN0011710	
(PAN No: AAATT3309D and GSTIN NO. 27AAATT3309D1ZS)		

(Kindly provide your GST Number in the nomination letter to facilitate raising of invoice)

Incase of any quires, kindly contact

Mr. Shijoy Joseph Vadasery	Mr. Shiv Kumar Gupta
Junior Executive	Head
Professional Development Centre – West	Professional Development Centre – West
Zone - Mumbai	Zone - Mumbai
Mobile : +91 9820127826	Mobile : +91 9555233865
Email : je.pdcwz1@iibf.org.in	Email : head-pdcwz@iibf.org.in

# \*\* Last Date of Registration is 20th April 2024 \*\*



### INDIAN INSTITUE OF BANKING & FINANCE (An ISO 21001:2018 Certified Institute)

# **Nomination Form – For Individuals**

Name of the program	:	Management of Operational Risks in Bank & FIs
Dates	:	24 <sup>th</sup> April 2024 (Wed) to 26 <sup>th</sup> April 2024 (Fri) – 3 Days
Time	:	10.00 a.m. to 5.00 p.m.
Program Type	:	Virtual (Online) mode

### Nominee Details

Sr. No.	Name	Designation	Mobile No. (WhatsApp)	E-mail	UTR No.
1					
2					

### \*Login details of the program shall be shared on personal mail id of nominee.

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Sr. No.	Name	Designation	Branch/ Office	Mobile No. (WhatsApp)	E-mail (Personal)	E-mail (Official)
1						
2						

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Name of Bank/ FI	:
Address	:
GST Details	:
PAN No.	:
Phone/Mobile of Nominating Official	:
E-Mail of Nominating Official	:

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Name of the Bank branch	: State Bank	of India, VidyaVihar (West), Mumbai.	
SB Account No	: 369192002	263	
IFSC Code	: SBIN0011	710	
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